

## Nochex Payment Module

### *PrestaShop*

*A step by step guide to integrating Nochex with  
your website*

*All the information you need to be up and running  
with your account*

**IMPORTANT**

Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

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# Introduction to Nochex

## About Nochex

Nochex is a UK based, independently-owned provider of secure online payment solutions. Established in 1999, the company's payment system is now installed on thousands of websites and integrated into a significant number of software packages.

Nochex' account holders can accept e-money online payments without the need for an expensive internet merchant bank account or payment gateway. By replacing two costly services with an all-in-one e-Money account, backed up by friendly and responsive customer services, Nochex' customers can put all their efforts into building their online businesses.

The Nochex system allows account holders to accept the following credit and debit cards:



## Setting up Nochex as a Payment Option

- With the Nochex payments module installed you can not only accept credit card payments but also Nochex members can pay using their Nochex account.
- Customers don't even need a Nochex account to make payments through Nochex making it quick and easy for customers to make payments.
- Nochex uses anti-fraud protection like 3D Secure – the leading “Internet Authentication Protocol” designed by Visa and MasterCard, to ensure your customers can make payments in confidence.
- Emails are sent directly from Nochex giving payment confirmation both to the customer and the seller.

The installation instructions below explain how to setup Nochex as a payment option in PrestaShop.

**IMPORTANT** - Customers are always recommended to back up their code before making any significant changes, such as the ones detailed in this document.

1. Firstly, make sure you have downloaded the module files located [here](#).

2. Next, login to your PrestaShop admin page.

3. Select **Modules > Module Manager**



4. Select the **Upload a module**



5. Either browse for the nochexapc.zip file that you have downloaded by pressing **select file** and click open when you have found it or Drag and Drop your nochexapc.zip into the white dotted square.

6. Once you have uploaded and installed the module file, press configure.

7. Now fill out the necessary information in the fields:

- **(Required field)** Nochex Merchant ID/ Email Address: This is your Nochex Merchant ID email address e.g. test@test.com or a Nochex ID e.g. test\_ID.

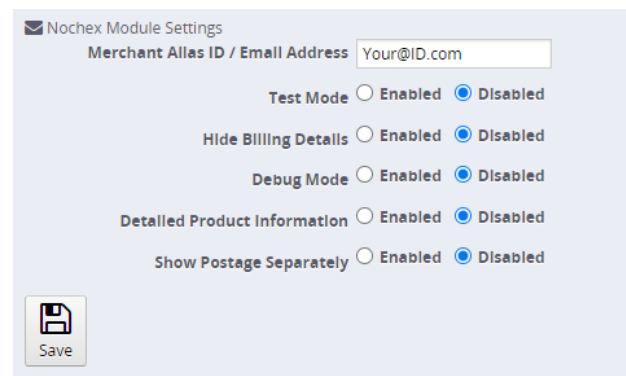
- **(Optional field)** Test Mode: This is an option to test that the module/system works.  
**Note: Leave unselected if you want to make live transactions.**

- **(Optional field)** Hide Billing Details: This is an option if you choose to hide billing details.

- **(Optional field)** Debug: This option allows the module to record information about the module and orders details, which can be used for detecting problems with the module.

- **(Optional field)** Detailed Product Information: This option allows the module to add a detailed product list to your Nochex payment page.

- **(Optional field)** Postage: This option allows the module to display the postage amount on your Nochex payment page.



8. Once the details have been entered, select the save button.

9. Finally go through your shopping cart and checkout process to test that the Nochex module is working correctly as well as orders showing correctly.

## Debugging and Troubleshooting

### “Why is my Nochex payment page not showing?”

Please check the details you have entered in Step 7 of the Installation instructions to make sure all correct.

### No orders shown in my shopping cart

1. Check your error logs to see if any errors have occurred in relation to our Nochex module, and go through the installation instructions to make sure your module has been setup correctly
2. If your module has been setup successfully,
  - a. Login to your Nochex account and go to your transaction history to see what symbol is shown on your APC / Callback **NB: Only if you have made live transactions**
  - b. Next raise a support ticket [here](#) detailing your APC status (Tick/Cross/Spinner), version of Woocommerce, so we can help resolve your issue.

## Still experiencing problems?

Please [open](#) a support ticket with details of your issues, the version of your WooCommerce plugin so we can help to resolve your integration problems.